

Subject: Evening Student Analysis

From: Andrew LaManque

Date: Wed, 22 Nov 2006 08:40:18 -0800

To: Brian Murphy , Judy Miner , Robert Griffin , Jeanine Hawk , Cindy Castillo , Christina Espinosa-Pieb , Kathleen Moberg , Howard Irvin

Please find attached information on evening students (students taking all their classes after 5pm) at De Anza this fall. The report contains 3 elements:

- 1) Survey data in which students had the most YES responses indicating they would take advantage of office hours after 5pm for the **Bookstore** and the least YES responses for taking advantage of evening hours for the Instructional Division Offices.
- 2) Comments from the survey that listed **Increased Lighting on Campus** and more evening classes as the most often cited suggestions for helping evening students (note: the respondents most likely included more women than the overall population of evening students).
- 3) A demographic analysis of fall 2006 students which indicates that only about 20% of all students are taking classes in the evening ONLY. These students are older and 2/3s take only one class.

Please let me know if you have any questions or would like me to present the data at a meeting.

Andrew

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November 21, 2006

TO: Cindy Castillo,
Director, Financial Aid

FROM: Andrew LaManque,
De Anza Research

SUBJECT: Fall 2006 Evening Student Survey

A survey of 2006 De Anza College students enrolled in classes starting at 5pm or later (only – students also enrolled in a day class were not included) was conducted during the first weekend of November, starting November 2. 4,429 students were included in the original sample (evening students with a valid email address), with 1,073 students completing the survey online (24% response rate).

The location of respondents by zip code matched closely with the original sample. About 65% of the respondents listed their email address to register for the prizes. The group of students listing emails had a higher percentage of females than the overall sample of 4,429 students (64% versus 55%). This bias should be kept in mind when reviewing the comments, especially. About 365 students listed comments when asked about other ways in which the college could improve services for evening students (85 responses were the same as the services mentioned on the survey and 73 responses replied with a No or so far so good).

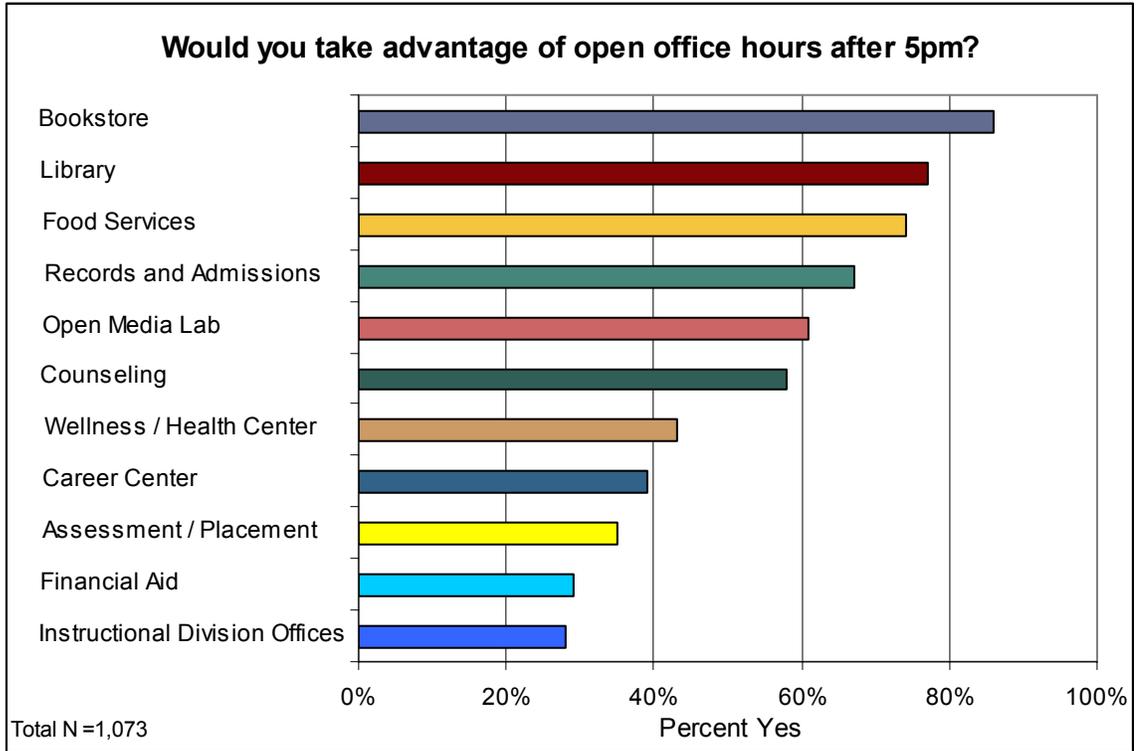
The question on service availability after 5pm did not specify during which period of the quarter the offices should be open. About 85 students gave comments which suggested they thought it was important to remain open after 5pm only during the beginning of the quarter.

The data below includes information on evening versus day students during the fall 2006. Evening only students tend to be older, did not intend to transfer, and only take one course.

Important highlights of the survey include:

- More than 70% of respondents listed the Bookstore, the Library and Food Services as something they would take advantage of after 5pm.
- Less than 30% of respondents listed the Financial Aid Office or Instructional Division Offices as something they would take advantage of after 5pm.
- Increase lighting in parking lots/campus and more evening / Saturday classes were listed as the top two most frequent ways in which the college could help with evening student needs.

Fall 2006 Evening Student Survey, De Anza College
November 21, 2006, De Anza Research



De Anza College Fall 2006 Students by Time of Day Enrollment Group

(Evening includes classes starting at 5pm or later)*

Total			Average Sections	
Group	HC	% Row		
Day student only	11,127	54%	2.75	
Evening and day student	4,837	24%	3.55	
Evening student only	4,535	22%	1.45	
Total	20,499	100%		

Initial Goal

Group	Transfer or Degree		All Others		Total	
	HC	% Row	HC	% Row	HC	% Row
Day student only	6,939	62%	4,188	38%	11,127	100%
Evening and day student	3,373	70%	1,464	30%	4,837	100%
Evening student only	1,842	41%	2,693	59%	4,535	100%
Total	12,154	59%	8,345	41%	20,499	100%

Age Group

Group	< 25 Years Old		25 + Years Old		Total	
	HC	% Row	HC	% Row	HC	% Row
Day student only	8,184	74%	2,943	26%	11,127	100%
Evening and day student	3,825	79%	1,012	21%	4,837	100%
Evening student only	1,987	44%	2,548	56%	4,535	100%
Total	13,996	68%	6,503	32%	20,499	100%

F1 / International Student Status

Group	F1		NOT F1		Total	
	HC	% Row	HC	% Row	HC	% Row
Day student only	477	4%	10,650	96%	11,127	100%
Evening and day student	595	12%	4,242	88%	4,837	100%
Evening student only	30	1%	4,505	99%	4,535	100%
Total	1,102	5%	19,397	95%	20,499	100%

Number of Sections

Group	One		More than One		Total	
	HC	% Row	HC	% Row	HC	% Row
Day student only	2,722	24%	8,405	76%	11,127	100%
Evening and day student	0	0%	4,837	100%	4,837	100%
Evening student only	3,067	68%	1,468	32%	4,535	100%
Total	5,789	28%	14,705	72%	20,499	100%

* Note: Students enrolled in TBA classes (such as Job Corps students), not included.
November 21, 2006, De Anza Research, evening survey stats.xls

De Anza College Fall 2006 Evening Student (Only) Survey
Selected Results, November 16, 2006

**Would you take advantage of
 services after 5pm -- sorted by Yes percent**

	Yes		No		Did Not Respond		Total	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Bookstore	920	86%	106	10%	47	4%	1,073	100%
Library	827	77%	171	16%	75	7%	1,073	100%
Food Services	789	74%	191	18%	93	9%	1,073	100%
Records and Admissions	714	67%	260	24%	99	9%	1,073	100%
Open Media Lab	652	61%	284	26%	137	13%	1,073	100%
Counseling	618	58%	345	32%	110	10%	1,073	100%
Wellness / Health Center	464	43%	421	39%	188	18%	1,073	100%
Career Center	423	39%	470	44%	180	17%	1,073	100%
Assessment / Placement	371	35%	502	47%	200	19%	1,073	100%
Financial Aid	315	29%	553	52%	205	19%	1,073	100%
Instructional Division Offices	304	28%	538	50%	231	22%	1,073	100%
Average Response	6397	54%	3841	33%	1565	13%	11803	

Note: Did Not Respond may be considered as a No response.

Do you have any suggestions on other ways the college can help with your needs in the evening?

Comments	N	%
Increase lighting in parking lots/campus	61	24%
More Evening/Saturday classes	48	19%
Other (scantrons sold at more buildings, club activities, more places to sit since campus	31	12%
More parking lots and exits (major traffic, more spaces in Lot E, use of staff spaces)	28	11%
Increase security/escorts	19	7%
Extend hours for Tutorial Center	15	6%
Extend hours for DASB Photo ID	14	5%
Parking permit purchases (quarter permit purchases at machines, discounts after 5pm)	11	4%
More restrooms (unable to find restrooms)	9	4%
Extend hours for Science Center	5	2%
Extend hours for CAOS labs and testing	4	2%
Stricter smoking policy	4	2%
Wireless internet connection	4	2%
Fitness Center (indoor swimming, closed shower stalls)	3	1%
Total Responses	256	100%

1 so far so good.

2 "Food Vending Machine" near the Child Development Center. Drink machines are there, but when a student
3 can not get to eat before class; a drink is not enough to tackle the hunger. The snack machine across the
4 No - I purchase a parking ticket for the garage and that is all I need.

4 You guys are doing a GREAT job. I am quite impressed with the campus and the intruction offered.
5 DeAnza campus is very nice.
6 Better driving rules in the parking lot.
7 Access to all educational resources have been fine. Email access to instructors is useful and their
8 willingness to aide their students is most appreciated. Thank you for a very positive learning experience!
9 The lighting is a little sketchy walking from the L22 classroom to the "B" parking lot. The lot itself is well lit.
10 1.The student ID photo staff should be there more than just the 1st 2 nights of class - I had to leave work
11 early on the 3rd night to get there in time to have my picture taken. 2.Have more svcs avail on Friday eves
12 Evening counceling would really help students.
13 Do you offer classes for personal interest only, meaning no homework, midterm or final. I love going to the
14 class, and having someone teaching me something I don't know. I hate the stress that comes with
15 no
16 I like to see security around the parking lots, too. Restrooms should remain open (if they are not)
17 Not at this time.
18 Would like to see photo ID cards service open in the evenings
19 Make sure the classes are accessible by public transit! I'm taking Medical Spanish, and it takes place in El
20 Camino Hospital in Mountain View. The nearest active bus line at 8pm at night is more than half an hour"
21 Have classes start at 6:00 instead of 6:20 -
22 Better lighting, esp near the PE buildings. Lit maps at the entrances, a security presence at night in the
23 a few more lights around campus wouldn't hurt.. the area near the forum rooms is pretty dark when class
24 We definitely need snack vending machine or small snack/cofee shop at CD deparment. Most of the
25 students and teacher as well come at night without having there dinner. I even heard so many times my
26 teachers say to students when they give breaks, "let me k
27 I have not been dissatisfied at all with what De Anza has to offer after 5pm. This is the only time I can attend
28 De Anza and work full time, so it is wonderful that I have this obtion to attend and feel safe at De Anza. I
29 computer lab should be open late too
30 I am happy that you are offering this evaluation. I would really like it if these resources were available to the
31 night students as well. It is very invonvenient for me to have to drive to the school from Menlo Park on my
32 It'd be nice if more things were open in the evening to accomodate students who can't attend during
33 I think the library should open till 10:00, currently we close too early I think
34 Many of us are working full time and commuting in rush hour traffic to make a 6:00pm class. During the first
35 two weeks of class (or at least the entire first week), please keep the bookstore open longer hours and the
36 It would be great if De Anza College could expand their hours for the music practice rooms. Thank you!
37 Library and Open Media Lab on weekends.
38 IF you put more lights in the campus, that would be a great help and safe for the students too... Education is
39 very good for some classes, need to improve for some classes.
40 I had a disappointing experience recently. I really needed to study for my Intro to Linux midterm and heard
41 that the Distance Learning instructor was better than the instructor I am currently taking). I took time off
42 MOre restrooms..
43 Presently the college is doing a great job. I think more policing of the campus just so that people can feel
44 safe late at night while some have to walk distances to their vehicles. Also set 2 mandatory breaks for
45 have CAOS labs and testing available during evening hours or weekend hours.
46 Math classes and tutor lab should also be available for evening students. Thanks-JV
47 Parking by the automotive building around 6pm is horrendous. I drove around for 20 minutes before
48 parking in another area, at which point I received a ticket.
49 No.
50 During Summer classes there are no ammenities whatsoever afr 5pm. That makes it a bit more difficult to
51 attend. I would really like to take advantage of more things at the school if they are open after I get out of
52 When exiting the campus at night I have noticed a lot of lights out on walkways and in the parking lot. I'd
53 feel safer walking out with more lighting. Also, the food it a BIG YES on the survey. There are no food option
54 DDS could be open for people that needs to take any tests in the evening times.
55 The big parking lot next to the science center is terrible. I have to drive around for 10-15 minutes waiting for
56 someone to leave before I can find something. My class is right next to that parking lot, otherwise I would

- 41 nothing comes to mind...
- 42 automated machines to buy quarterlong parking stickers and more automated coffee machines specially around the science and PE area
- 43 Discounted food services menu, student discounts for cell phone services especially for offcampus evening students at El Camino Hospital where there is no campus security, keychain LED flashlights so we can be
- 44 It would be helpful to have drop in tutors for mathematics available later and more frequent.
- 45 Maybe keep the workshop centers open till 9pm because sometimes I want to take my english essay for them to check it and it's closed.
- 46 MORE LIGHT POSTS, SOMETIMES IT GETS TOO DARK IN THE EVENING, SPECIALLY IN WINTER AND RAINY DAYS!!!! SO A LITTLE MORE LIGHT WILL HELP A LOT IN CAMPUS AND IN THE PARKING
- 47 the smoking policy has not affected people smoking wherever they please all over the campus, perhaps this is different during the day hours but not @ night
- 48 Start evening classes later than 5:30pm and offer more core classes at night. EG: Physics, etc.
- 49 Better lighting in out-of-the-way areas, such as near the pool and behind the science buildings.
- 50 expansion of the parking lot especially to the child development area. more lights because its too dark at
- 51 Keep the science study lab open on weekends.
- 52 Well we need lots of securtiy . and more parking lots :))
- 53 If possible, please open more evening class
- 54 In general I find going to De Anza at night convenient. I get frustrated by the swimming pool area after 5:30 PM. It's very congested with parents blocking the parking area waiting to pick up or drop off their children.
- 55 better lighting!
- 56 nope its nice
- 57 extend library and science center hours to 10 PM.
- 58 The only thing I don't like about DeAnza is the parking lots and trying to get out of it at night. The long and the wait is just unbelievable!
- 59 We could extend hours for counseling.
- 60 NA
- 61 More lights around the construction would be nice. It would also be nice to have some covered waiting areas for those rainy nights. I'd also like to see more classes available to us older students.
- 62 Have the food vendors throw away food that has been sitting out to long rather than sell it to hungry students. Not very pleasant eating that stuff when your starving and haven't had time to eat between work
- 63 The above services to which I marked "No", could be open for limited times after 5 pm, during semester begin AND end (prepare for new semester.)
- 64 There are no proper lightings in the campus, heard a lot of them say it is very difficult and uncomfortable to walk to classes to the other end of the campus. So i hope when the construction is done, the campus street
- 65 More evening hours of Records & Admissions!
- 66 more parking
- 67 During the first two weeks of class, the hours of the dept that provides student ID cards should be longer. It was only extended for the first two days (Mon and Tues). My class happens to be on a Thurs night.
- 68 The restrooms are often out of paper towels by the end of the day.
- 69 THERE SHOULD DEFINITELY BE TUTORING FOR STATISTICS AFTER 5PM. I AM TAKING THIS CLASS NOW AND I AM STRUGGLING BECAUSE I WORK FULL TIME AND CANNOT GET TUTOR SERVICES AFTER 5. I AM EVEN THINKING OF WITHDRAWING THE CLASS AND RETAKING IT
- 70 I would love to see more classes available during the evenings, because that is the only time I can attend school. A lot of math classes that I need to take are only available during the day.
- 71 having totorial center open late would be really helpfull
- 72 If the classes would begin half an hour late, I feel great appreciate for the suggestion. Thank!
- 73 It would be nice to have extended bookstore hours during the first two weeks of class. Maybe if the bookstore included a coffee and snack shop, having it open later 1-3 nights/week would be beneficial. Or,
- 74 De Anza is great, day and evening.
- 75 Parking is a problem in the evenings. It is scary for women to walk back alone in the evenings to reach their cars. I would suggest security officers should be readily avialible to walk the female students to their
- 76 More bathrooms in L quad.
- 77 Have more classes available after 5PM, have more classes available online.
- 78 The later things are open the better!
- 79 Very difficult for find a parking in the evening.
- 80 Please allow us to park in staff praking as well- specailly near the Cd center. Parking is very very tough.

- 81 Tutorial center, open till later please
- 82 I think admission office should be open during night time classes too, and book store as well. Which may going to help students get their books and scantrons. nothing else to say. thanks.
- 83 None
- 84 More polices or guards on campus espacially near parking lots at or after 10p.m. as I feel scared to go to the parking lot from class at that time.
- 85 1. Please increase the parking spaces allotted to students at "Parking Lot D & E". In the evenings, most of the parking spaces allotted to faculty staff are empty while students need to park at other parking lots, far
- 86 The drawing is not important for me. However, I did want to make the comment that this is my second quarter in night class, and both times I was unable to obtain a student ID because my classes were always
- 87 everything is good
- 88 providing one on one counseling for students who are unable to attend classes during the day and do take evening classes to get help on where they need to go. its hard having to take a day off to schedule an appt
- 89 Understanding to extend the office hour after 5pm will be a burden to the school, but if you could have office hour 2 nights a week would benefit the students greatly.
- 90 Free Parking? =-)
- 91 Chemistry and Biology class offerings are there so a part-time night student can be on schedule with successfully completing required classes for your nursing program. Thanks and take care.
- 92 Evening students need access to the bookstore and records/admissions during evening hours. Better access to faculty memebers (especially program heads) during evening hours would also be good. Since I
- 93 Only annoying thing is the traffic in the parking lot.
- 94 none at this time.
- 95 Install more lighting in the open night classroom areas. Some of those areas do not have lighting at all.
- 96 no
- 97 More evening classes for people who work days.
- 98 no
- 99 need some more wekend classes
- 100 Your parking permit process needs improvement. I paid for the permit online (which I was told by DeAnza students to NEVER do), never received it, never knew that I didn't have to pay for parking the first week,
- 101 It would be really helpful to have the services at De Anza open in the evening hours. It would be great to be able to handle some De Anza business on the days I have class perhaps one hour before class or during
- 102 this is my second non-consecutive quarter going to Foothill/DeAnza and I have never gotten an ID card (that I did pay for) because that service is not available in the evening.
- 103 How about more late evening security. I haven't seen a single police office this quarter.
- 104 Restrooms, I can not find them
- 105 Have some of your evening/part time staff available for on site counselling. I have had a difficult time with a teacher in the Child Development department from the Spring Quarter. She has not been keeping regular
- 106 Cheaper parking prices. I don't come to campus every day so I shouldn't have to pay for the full price. There should be a discount fee for evening students.
- 107 Offering more classes in the science area would help, but, of course, I realize that you can only offer what you have available as far as teachers, demand for classes, etc.
- 108 Better control of parking lots...
- 109 Better lighting.
- 110 at least a vending machine with sandwiches/juice/etc would be great for Friday evening!
- 111 modernize the parking ticket machines; how about accepting credit cards for example?
- 112 no
- 113 Please update the lighting in the lots and around campus and have more security around after dark. I have started to feel unsafe in the evenings when I get out of class.
- 114 You should offer more evening classes. I work full-time and most classes are during the day. I know a lot more people would be able to attend and support the evening classes.
- 115 Offer more lab sciences 6PM or later, make it easier to fax in transcripts to prove prereqs have been met.
- 116 I want to use the free legal advise service but it always close at 5:00pm which is the time I get off from work.
- 117 Counseling hours need to extend later into the night so that evening students can have the flexibility of visiting when they can. This is especially important, given that many community college students work full or
- 118 I go to class and the straight home. I am married. So I don't stick around for any services. I'm sure that people who live on campus might be more interested.
- 119 Re-open the testing center for distance learning classes.

- 120 none so far
- 121 The Library, Open Media Lab, and Computer Lab in ATC Building should be open until midnight Monday through Thursday, 10:00PM on Fridays, and 9:00AM to 5:00PM on Saturdays and Sundays. I know it costs money to staff those facilities but the school should h
- 122 The campus is pretty dark - more or brighter lights.
- 123 Nope. It's all good.
- 124 Additional lighting to increase sense of security
- 125 A variety of classes so i can get my aa in the evenings or in the week-end.
- 126 Keep administration office open later.
- 127 Food Services at night would be helpful. Coffee too cuz my class gets out at 10pm.
- 128 It would be nice if there were some vending machines around campus. I go to class in the G buildings, but I have to walk to the food store to get any snacks. I also like the fact that there are microwaves in the
- 129 So far so good. Thanks.
- 130 DeAnza has alwyas improved thier service to better provide for us every year. The non smoking is the best!
- 131 It would be great if the fitness center was open until 9. Frequently there are people in there working out at 8 that would like to stay a little longer. Or maybe open it from 4:30pm - 8:30pm. Frequently the person
- 132 no
- 133 no
- 134 I think that having some of the main services, like bookstore and admissions, available after 5pm would be very convenient for evening class students like myself. Thanks.
- 135 Seriously, you need some competent people working during evening hours. Basically, after six or seven or so, the entire staff who actually uses their brains completely disappears! I have been brought to / near tears
- 136 I think that its great you have evening classes offsite of DeAnza College itself...Actually I am attending a class at El Camino Hospital and I don't have to hassle with parking issues.....
- 137 Better lighting on the campus for safety.
- 138 There should be a way for the instructor to let the students know in advance when he/she cannot attend the class so that we don't drive all the way to campus and find out there the instructor can't make it.
- 139 better lighting
- 140 If bookstore closes a little later, like 8pm, it will be nice. It does not have to be that late everyday. Once
- 141 Better lighting for path from science building parking lot to Kirsch center parking lot.
- 142 Better lighting between buildings/in quads would make me feel safer.
- 143 If there are open classrooms in the evening that teachers want to use for additional instruction (ie. language classes), it should be opened for the benefit of the students" usage.
- 144 Please add lights. It is really dark at the evening, especially between pool and McLean road. Thank you for this survey, it is alredy great that DeAnza provide evening classes.
- 145 Have most of de anza"s building open until 7pm would be a good resolution
- 146 Improve lighting in parking lot, add additional parking spaces, and provide a greater variety of PE classes in the evening (for example, badminton).
- 147 I would have liked the MPS program to be offered at times that a non-traditional student could enroll, like evenings, especially since it has been a lot of time since many non-traditional students have taken math. I
- 148 Notihng
- 149 More class selection for evening courses would be nice.
- 150 It is very dark when I'm walking from the music room to the Flint parking structure. Could you light those
- 151 It'll be very nice if the tutorial center will open after 5pm and Friday, Weekends. So those ones have full
- 152 the instructors should have evening hours. Keep the science center open maybe 1 to 2 more hours at night, especially during exam time.
- 153 I am taking swimming lesson. I would have prefered few closed shower stalls to be able to take shower in
- 154 No parking fee is required after 5PM :-)
- 155 I think the late night classes after 8 pm are a little too late. I had to take the one I am because it wasnt offered around 6.00pm(whcih would be ideal for working folks). Thanks.
- 156 ---
- 157 Need more relaxed swimming class in the later evening. later tennis class.
- 158 More lights around campus.
- 159 no
- 160 more security, don't close parking garage to paying students on Flint Center event nights - especially during the week, in the winter rain and cold. Put lights along all walkways, especially heading towards the garage
- 161 bilingual (chinese&english)class in CD

- 162 No
- 163 yes.
- 164 Healthier and more nutritious foods on campus.
- 165 Can't think of any
- 166 It would be nice if one of the coffee stands was open on Friday evenings.
- 167 Many more cis courses should be offered in the evening timings.
- 168 mmmm Nope
- 169 Evening classes are great for daytime jobbers to advancing in their career. Go! Go! Evening programs.
- 170 no
- 171 every thing is fine.
- 172 it would be nice to have maps on campus, ("you are here")and to have better marking on the buildings
- 173 a little more lighting on campus
- 174 If the instructor is going to be absent for the class let the admin office know about it so that we need not wait
- 175 There is a lot of problem for getting parking in the evening in child development site.
- 176 None
- 177 Not at this time.
- 178 More light in the common areas would be nice. It's a bit dark & there are a lot of bushes.
- 179 Better lighting & visible security officers.
- 180 no but i like the food service being open later.
- 181 we need more parking and to get rid of the no smoking policy on campus
- 182 Open pool hours.
- 183 Have later couesling service hours... More food selections and One more ATM machine near the S
- 184 Tutor service!! I really needed that!
- 185 keep the outside lights working
- 186 Maybe let us park in the staff designated parking spaces, since there are fewer teachers in the evening.
But, that's about it. Good school! This is my second time here...first time was 27 years ago!
- 187 offer more pre-req"s for the nursing program during the evening
- 188 more evening classes
- 189 The student ID photo center can atleast stay open later atleast one day out of the week. That would help out
a great deal since I have no time to take a photo because I am already in my evening classes.
- 190 Security presence.
- 191 Actually, The offices in this survey would be a great advatage if they were open after hours, the only time I
- 192 Bookstore could extend their hours to 6pm or 6:15pm during the midterms & finals weeks, thus evening
class students could get the scantrons.
- 193 Temporarily, while the student center is under renovations, there is a lack of sheltered places to sit / study /
eat out of the cold weather. That was true even before the rain tonight, and is even more evident now.
- 194 Everything is fine except for food sevicess.if you could extend it till 9 o'clock,it will be of great help for us
- 195 It would be wonderful if couesling department was open. I only take classes in the evening because I work
full time during the day. It is a big inconvinience to take time off to meet with a counselor. I would also
- 196 open more seats on the crowded class.
- 197 My biggest concern is for financial aid and counseling. Because I work late I haven"t been able to get to see
a counsler to discuss transferring.
- 198 The book store, tutoring center, Admission record and cashier office should extend their hours for better
service of the studens who attend night classes.
- 199 no. i appreciate all the campus had done for me during regular business hours, but also appreciate that they
are addressing the needs of the many evening class students as well.
- 200 Counseling is most important to have available to student"s after 5:00p.m.
- 201 make more classes later, 7-10 and 8-11pm. There are also several lights out and it is very dark and scary in
many areas on campus and in the parking lots.
- 202 library and book store open in the evening ...and some inforamtions are availble in the evening like career
center or job opportunity,and so on even if the center are closed.
- 203 The computer lab for the CAOS classes really need to be open later. 9 or 10 would be ideal.
- 204 Even though I know De Anza is tailored towards the day students, I cannot tell you how frustrating it is to
leave work early to go take care of something because the office closes at 5. If you"re going to limit the
- 205 provide more lighted areas so students feel safe. Also give students a chance to become members of
health club on campus. (please offer some sort of tuition package. thanks
- 206 Again, it would be nice if the bookstore was open later than usual.

- 207 Offer CLEP testing.
- 208 Replace burned-out light bulbs and remove tripping hazards across campus. More light in parking garages. DeAnza is pretty scary in the dark.
- 209 Math tutoring lab open longer.
- 210 Not right now.
- 211 nope
- 212 Being able to participate in civic/leadership and clubs on campus as an evening student.
- 213 Having food places especially open late at night is helpful. A side note, have more copies of required books. About half of my class, myself included, couldn't find a required book for class and had to go overnight library like some universities, because many student would have chance to live in some unwell family that might mess up their studying.
- 214 Bathrooms are always dirty, and some of the compartments have no hook for hanging our school bags-- pretty inconvenient. I always walk a longer distance just to use the bathroom in the newly renovated
- 215 Please turn- on the heaters. It is very cold in the winter.
- 216 This quarter I have a Math class in G5 by the Child Care Center and Environmental Building(not sure which parking lot I park in), and when I go to my car it is pitch black and I feel like this is something that is very
- 217 better lighting
- 218 The campus needs better lighting during the evening hours. I have a class in the Kirsch Center from 6-8PM once a week, and park on the opposite side of campus. I feel extremely vulnerable walking to my car after
- 219 more water in vending machines... they are empty at the night class times, which is really inconvenient.
- 220 YES! Lighting! I can't tell you how many times I(a young women) have left class, alone, walking to my car in the dark! Pitch black on some nights, and in a few select parking areas. The lighting is terrible at night!
- 221 Have more activities to create a school culture
- 222 There is still plenty of smokers walking around on Campus. Perhaps more signs posted would help to remind them not to smoke. Also, there is no lighting by the Adaptive PE/Massage building. It is VERY dark.
- 223 Since I am a very busy Mother with two young children, my schedule only allows me to come to school during evening after my husband comes home from work. I hope in the future De Anza college can continue to offer evening classes specially in computer scie
- 224 None at this time.
- 225 Parking lots are pretty full for evening classes beginning at 6.00 pm. It especially gets worse if you arrive 10 minutes before class. You spend atleast 20 mins looking for a spot. Late entry to a classroom causes
- 226 Wireless internet on campus, please! This is the silicon valley, after all.
- 227 Thank you for the variety of different sections in your night class offerings.
- 228 The Tutor Centerr must be open until 8:00 pm at least once a week.
- 229 Provide lights on the walkway between the CDC Development Center and Parking Lot D.
- 230 no
- 231 ???
- 232 Parking is horrible, even during evening hours.
- 233 maybe less expensive parking passes or brighter lights in the parking areas
- 234 Um yeah...where are all the restrooms on campus? I can never find one!
- 235 Nope
- 236 MORE ONE DAY A WEEK NIGHT CLASSES STARTING AFTER 630PM. ALSO****MORE NIGHT LABS FOR BIOLOGY CLASSES!!
- 237 Yes. If you are an evening student, who can't be on campus until after 5:00PM, there is no way you can get a student ID. Also, you need to offer evening paralegal courses that are more relevent, or more reflective of childcare in the evening, night time parking pass (please mail parking passes again, big inconvenience for
- 238 Having access to services beyond normal business hours is helpful. My having a day job sometimes conflicts with campus hours, so any De Anza services available in the evening always works out as a
- 239 Nope. My professors are great this quarter.
- 240 Nothing in particular at this time.
- 241 No it seems to me that everything is perfectly fine.. besides the fact that it takes a bit of walking from
- 242 The student ID service is really not convinence. In fact, I didn't have a chance to get my ID at all for this quarter. The office open such short hours.
- 243 More lighting.
- 244 No
- 245 not at this time

- 248 Have more lights around the campus when its dark. Especially around ART buildings. It has poor lightings and im always afraid to go around corners. By the bathroom its dark also.
- 249 more class sections for working students
- 250 thank you for having this survey
- 251 I would definitely use the food and coffee service in the evening!
- 252 It needs to be easier to find out what classes are required to transfer as a business major to a 4 year state
- 253 It's great when food service and library oper leter at night
- 254 An office with a live person to answer questions.
- 255 Having the math center for tutoring open later.
- 256 I need to get my DSB card, but it closes at 4pm on most days. It would be nice if it were open late (at least until 6pm) once a month or so.
- 257 other than was mantion no.
- 258 I think everything is a great. Keep up the good work.
- 259 Well - it would be nice to have a place to grab snacks, beverages or school supplies near the Science Center and S building locations - especially during the evening hours. Most of the satellite services are on
- 260 do understand that Teachers need Parking however I also know that the teaching staff has to cut in half for evening courses. is there a wasy to make some of the staff parking from 8-5:30???? you do have campus
- 261 Are there any bathrooms open on campus late at night? Any food not in the vending machines would be great. If they stayed open until like 8pm so those of us that miss dinner to be in class aren't starving.
- 262 If there are few ping pong tables available to play, it will be nice.
- 263 No
- 264 If I could take my student ID picture after 4pm on a week night
- 265 I would like the parking lot to have more light. I would like to be able to get security person to walk me to my
- 266 more classes available
- 267 want more late evening classes for working students specially accounting like after 8 or 9.. once a week course online corse doesnt really help that much
- 268 more security @ night
- 269 There is not a very high selection of business classs in the evening. I know that I could get a lot out of those, but I'm sure that a lot of business majors are in the same position. Quite a few of us have day jobs,
- 270 Can you stop that profile updating every single time we sign in on online registration? 24hours online
- 271 seems as though there are few lights on campus in the evenings, making it seem rather uninviting, i am mainly in the science building area and the library at this time. the parking lots, however, feel pretty safe and
- 272 The length in class time could be reduced. The class starts at 6:00p.m and closes at 9:40p.m. If the class could be closed at 8:30 p.m. to would help. It is difficult for working professionals like me who start early for
- 273 It's more convenience to extend the parking lot.
- 274 Many of the buildings are very dark at night. It is a bit scary for a women to walk alone around campus after dark. I have been attending De Anza for over a year and have always had evening classes. I have only
- 275 Science Lab should have later open times all week or even daytime on weekends if possible.
- 276 THE ONLY COMMENT I HAVE IS THAT I FEEL THE CAMPUS IS POORLY LIT IN SOME AREAS AT NIGHT, ESPECIALLY WHERE THERE ARE A LOT OF REDWOOD TREES NEAR THE SCIENCE WING.
- 277 I guess more online coures would be great to help working people get a degree. But I love the college, I think that Pete Rabbit runs an excellent Physical Education course and has repeating students, maybe
- 278 provide assistance for disabeled students by increasing lighting and more police patrols
- 279 Please tell student governmnet and La Voz reporters that not everybody at De Anza is a sex-starved, immature, left-leaning, liberal teenager. Mature, taxpaying, moral, moderate adults also attend De Anza.
- 280 In evening the parking is better then morning
- 281 More evening calculus classes!!!
- 282 more class at evening, becasue i see some classes just have the morning time....but if the number of students is enough for one class at night...pls take more class like this..thanks
- 283 Well, I recommended there should be more evening class open. Thank You.
- 284 Cashier can be open
- 285 Indoor swimming pool for the swim lessons during the winter months.
- 286 Having directories on campus where buildings are located, restrooms, cafe"s etc...
- 287 Make scantrons available at other locations besides the bookstore.
- 288 The campus is kind of dark at night. More lights will help
- 289 Just having food for people that need to eat dinner on there break from class in the evenings, so they will not have to rely on vending machine junk food or eat really late after class.

- 290 I one thing i really need in the evening is the coueseling office to be open because this is my third year at
deanza and i still haven"t been able to see a coueseler. the office is always so full and i work every week day
- 291 Have food services open when the 10pm classes get out. We are hungry
- 292 All services offered to day time students should be offered to night time students if we are paying the same
per unit. Why should night students have to pay fees for services only the day students have access to and
- 293 Enforce the students to move to the parking lot to smoke near the Science building (lot E). I walk by
smokers daily that are on campus. And there is a sign that says no smoking beyond this point. But they
- 294 hope the events start a little later, like the club day and game events
- 295 open parking for the students who only use the parking lots for a few hours; perhaps a cheaper permit used
for a limited amount of time.
- 296 The snack area right next to the bookstore closes earlier than their posted hours. That"s a real shame when
we get out of class around 7:00 for a break and can"t buy food anywhere reasonably priced, not to mention
- 297 Tutoring after 5:00 would help significantly. Thank you.
- 298 Not at this point. I personally think that DeAnza College have been improved a lot over the years.
- 299 I just wanted to say I am so glad my class"s start at 6pm if they didnt I wouldnt make it class on time thank
- 300 No, not at this time.
- 301 no
- 302 Better Parking!!
- 303 I try to use distance learning. This works best for me. I only do campus when I have to.
- 304 It would be helpful if the office that takes student ids was open after 7:00PM at least once a week sometime
- 305 It would be very nice if there were a few more lights on around campus at night, especially on Friday nights.
There are fewer classes on Fridays and it"s really dark and empty at night. It makes walking to class and
- 306 Keep the library open until 12am everyday.
- 307 No not at this time Thanks
- 308 I am a music student, currently studying classical guitar performance workshop with Ron Dunn on Thursday
evenings at 7.30pm. For some reason we seem to be "second class citizens" and get bumped from
classroom to classroom. This has heppened almost every q
- 309 Bookstore open late more than just the first week. Sometimes books don"t come in till the second week, or
- 310 I have 2 classes by the Science Buildings, and that parking lot is very dark at night. I do feel a little nervous
walking to my car after those classes let out. More light would make feel alot better about those walks.
- 311 Keep food services avail as people sometimes don"t have time to eat dinner before getting to campus.
- 312 There is inadequate lighting from the classroom to the parking lot. I"ve tripped at least 2xs. I"m not a senior
citizen, supposedly I have good eyesight so I think I"m being reasonable.
- 313 it would be a good idea to check the day pass parking ticket machines more regularly because once i put in
2\$ and it didnt print a ticket, and the other time i went to use the machine and its dollar bill collector was full
- 314 For items such as the Counseling, Financial Aid, Career Center, and Bookstore, it doesn"t necessarily have
to be open late every night of the week, just at least once or twice so one can go to them after work if
- 315 Raffle off the old laptops to students. outdoor wireless internet for warm summer nites.
- 316 no. i just want to say the tutorial center is very helpful as well.
- 317 Science Learning Center open later than 5pm on Monday would be great!! Maybe open on the weekend
would be nice, too. THANKS!!
- 318 Not only for the evening. The parking spaces for compact cars are too small. A honda civic is big for them. It
is very tight and easy for cars to be damaged with one another. The non-compact cars spaces should be
- 319 Please make the whole campus wi-fi.
- 320 The restrooms are a bit unsanitary
- 321 Later hours for tutoring center
- 322 more available classes
- 323 I have been attending De Anza for quite sometime and whenever we get a break from class everyhting is
close even the nurses office.
- 324 While it is tough to provide evening services to students, perhaps one or two days a week services could be
staggered--say on Monday and Tuesday, open later and stay open later. Also, I think that closing at 7:00 is
- 325 More hot liquid vending machines especially during winter time. thanks.
- 326 Availability of parking slots are very difficult had to park far away and come to the class room finds liitle
- 327 I think it"s important and convenient for students who have to work full time to be able to take advantage of
those services. Thus, they should be opened late.
- 328 More lighting in the garages and pathways. Bathrooms in each building.

- 329 Some areas are not lighted very well. Parking lot C there is a walk way that is pretty dark, especially during the winter months. I get a bit nervous walking that distance to my car.
- 330 Labs run way too late into the night.
- 331 Yes...since we are on standard time and it is dark after 6 p.m. The lighting on the third deck of the new parking garage near the elevator needs improvement.... It is too dark in that area and since it is usually
- 332 It will help me if the CAOS department close at 8:00 p.m.
- 333 None.
- 334 Surprisingly, parking at nighttime is still a huge hassle, but it's just a minor complaint.
- 335 None at this time.
- 336 N/A
- 337 i think i'd like classes to start at 10 after the hour instead of on the hour for some reason.
- 338 no suggestions at this time
- 339 No parking fee in the evening.
- 340 I would really love to see more classes offered in the evening in the Language Arts department (English
- 341 Please have after hours...I am working full time 5 days a week and always have trouble getting off to catch
- 342 The bookstore definitely could be open later, like until 8 or so. Same with Records and Admissions, especially until the last date to drop without an F. Thanks!
- 343 Ensure that there is adequate lighting in all corridors and parking lots, which includes cleaning existing structures and removing years of debris.
- 344 Find a bigger place to sit in and stay warm in the evenings, especially when it starts raining. The food store will not hold as many students as the other cafeteria did. This problem must be resolved quickly.
- 345 If the Tutor center could remain open later at nite, that would be helpful
- 346 I suggest bookstore career center counseling financial aid and administrator open some of the days on a week. others special library and media lab open every afternoon until 9 P.M thank you
- 347 More vending machines by the Science Wings
- 348 nope
- 349 Open the media lab on Saturdays
- 350 Ability to get a DASB card after the quarter starts in the evening - say like 6 to 8pm. At least for a noted period of time at quarter open.
- 351 i just found out we can make an appointment to take student id photos for night people.
- 352 I'm an auto student there so I'm almost none of the things above pertain to me. I'm not sure how useful my
- 353 I wish parking lot E on campus could be better because when students walk there its very uncomfortable and also the light in that parking lot is very less. it is little scary to walk after class for me specially since i
- 354 No
- 355 I wish there would be better lighting throughout the campus in the evenings, it can get pretty dark and scary in certain areas. Also it would be nice to have more security during this time, people tend to feel somewhat
- 356 shuttle buses from light rail stations or main terminals will help students.
- 357 I don't like most of the food options available at school and there should be better ventilation in the cafeteria. I leave there smelling like food. I would like more healthier options. The library should be open
- 358 free parking for evening students.
- 359 More lighting in the campus after dark and hold on-campus smokers accountable for breaking the rules.
- 360 not at this time
- 361 It will be very helpful if we can make appointment on-line to meet with a counselor.
- 362 Not at this time, thank you.
- 363 More parking.
- 364 It would be nice if there were security guards in the parking lots, when students are walking alone to their cars in the evening, when it is dark outside. Thanks!
- 365 Free wifi would help so much, especially in the AT building.
- 366 most important is the counseling as I work all day and am not able to talk with someone unless I take off work. I like what you have done with the drive by the Flint Center. It works much better. I also appreciate
- 367 no
- 368 NO.
- 369 No, all the suggestions that I would consider have already been considered.
- 370 Add more music courses
- 371 Bookstore & student center should be open later.
- 372 It would be nice to have more lights on outside near the S-Buildings and outside the P.E. area. It would make it safer to walk thru those areas after class, since some night classes end at 10:00PM.

- 373 some where inside to sit, it gets very cold/rainy outside.
- 374 Security and brighter lighting on the walkways to and from the parking lots and in some of the lots.
- 375 Bookstore!!!!!!
- 376 More lights in the parking areas, more security for students that are in night classes walking to their parking
- 377 I would prefer 2x a week class for 2 hours each day instead of 4 hours once a week, it's too tiring especially coming from work, thanks.
- 378 I'm in enrolled in Photography classes. It would be nice to have the Lab open longer in the evenings and/or
- 379 I wish that you have more evening classes available for a working individual like me.
- 380 More security escorts...
- 381 I would like to see more night classes for adult enrichment.
- 382 None Thanks
- 383 At night it is really really dark. My 6:00 class is in the G building and then I walk to the L building. The route is really dark and scary there needs to be more lighting for all the students safety.
- 384 More lights on pathways most especially going through parking lots.

Subject: De Anza Evening Student Survey

From: De Anza College <DeAnzaCollege@saturn.deanza.edu>

Date: Thu, 02 Nov 2006 14:44:32 -0800

To: Andrew Lamanque <lamanqueandrew@fhda.edu>



Hi Andrew,

De Anza College needs your feedback!

This survey is being sent to students enrolled in evening classes at De Anza College. Below is a link to a short, 3-question survey about services available to students after 5 p.m. We're interested in your input so that we can improve our services.

Please take a few minutes to complete the survey and then enter the drawing for a free voucher for the coffee shop or food store (we are giving away one-hundred \$5 cards)!

www.research.fhda.edu/cgi-bin/rws3.pl?FORM=eveningstudents

Thank you for participating.

Questions can be addressed to:

[Andrew LaManque, Ph.D.](#)

De Anza Research

Thank you!

De Anza College Research

Do not reply to this e-mail.

Use the contact information provided above. For information about this message, check out:

[E-mail Communication](#)

Hotmail and Yahoo! users, make sure we are in your "Safe List". See your Hotmail or Yahoo! options for more information.



De Anza College Evening Student Survey

This survey will be used for research purposes only. All information will be held confidential. You may choose not to answer any of the questions.

This survey has been sent to students who have registered for an evening class at De Anza College.

We are interested in your input so that we can improve its services.

1. Please let us know if you think you would take advantage of open office hours after 5pm for the following services.

	Yes	No
Assessment/Placement Testing	<input type="checkbox"/>	<input type="checkbox"/>
Bookstore	<input type="checkbox"/>	<input type="checkbox"/>
Career Center	<input type="checkbox"/>	<input type="checkbox"/>
Counseling	<input type="checkbox"/>	<input type="checkbox"/>
Financial Aid	<input type="checkbox"/>	<input type="checkbox"/>
Food Services	<input type="checkbox"/>	<input type="checkbox"/>
Instructional Division Offices	<input type="checkbox"/>	<input type="checkbox"/>
Library	<input type="checkbox"/>	<input type="checkbox"/>
Open Media Lab	<input type="checkbox"/>	<input type="checkbox"/>
Records & Admissions	<input type="checkbox"/>	<input type="checkbox"/>

Wellness/Health Center

2. What is your zip code?

3. If you would like to enter into the drawing for a free voucher for the coffee shop or food store (we are giving away 100, \$5 cards) please enter your name, email, and telephone number here:

Last name,
First name:

E-mail:

Telephone:

Do you
have any
suggestions
on other
ways the
college can
help with
your needs
in the
evening?

Thank you.