2011-12 SSPBT Annual Program Review Update

IIA. PROGRAM SERVICES

Step 1: Check (x) the common services offered by this program. (These are services that are offered by more than one college program.)

Common Services: Explain this program's role or approach to each checked common service as appropriate

Counseling	Х	Explain:
Advising	X	Explain:
Orientation		Explain:
Outreach	Х	Explain:
Registration	Х	Explain:

STEP 2: Check (x) the formal <u>instruction</u> offered by this program (if any). Common services are offered by more than one college program.

Formal Instruction:

Courses		List Courses:(e.g. PEA 1)
Workshops	X	Name:
Trainings	X	Name:
Seminars		Name:
Other		Explain:

Step 3: Name the unique services offered by this program. Unique services are offered only by this program (limit 9).

Step 4: Check (x) the **top 5 areas** that each unique service supports or addresses.

<u>Unique Services</u> → <u>Supports/Addresses</u>	Veterans Outreach	Certify Enrollment	Academic Progress	Advisement	Transfer	Collaboration with other svcs			
Student's Academic Goals	X	X	X	X	X				
Student Equity Goals									
Student Access	X								
College Enrollment Goals	X		X	X	X				
Student Retention Rates			X			X			
Student Persistence Rates				X	X	X			
College Diversity Goals									
Federal Mandates		X	X	X					
State Mandates		X	X						
Strategic Initiatives:									
Community Collaborations	X								
Cultural Competency				X					
Outreach	X								
Individual Attention				X		X			
Institutional Core Competencies:									
Communication/Expression									
Information Literacy	Х	X							
Physical/Mental Wellbeing				Х		Х			
Global, Cultural, Social, Env. Awareness									
Critical Thinking		X	X						

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