## 2011-12 SSPBT Annual Program Review Update

## **IIA. PROGRAM SERVICES**

Step 1: Check (x) the common services offered by this program. (These are services that are offered by more than one college program.)

## **Common Services:** Explain this program's role or approach to each checked common service as appropriate

Counseling		Explain:								
Advising	Х	Explain: Evalutions staff assist veterans, counseling, financial aid, etc in advisement.								
Orientation		Explain:								
Outreach		Explain:								
Registration		Explain:								

**STEP 2:** Check (x) the formal <u>instruction</u> offered by this program (if any). Common services are offered by more than one college program.

Formal Instruction:

Courses	List Courses:(e.g. PEA 1)
Workshops	Name:
Trainings	Name:
Seminars	Name:
Other	Explain:

Step 3: Name the unique services offered by this program. Unique services are offered only by this program (limit 9).

## **Step 4:** Check (x) the **top 5 areas** that each unique service supports or addresses.

<u>Unique Services</u> → <u>↓</u> <u>Supports/Addresses</u>	Transcript Evaluation	General Education Certifiation		Prerequisite Clearance	Graduation						
Student's Academic Goals	X	Х	X	X	X						
Student Equity Goals											
Student Access	X		X								
College Enrollment Goals				X	<b>X</b>						
Student Retention Rates					X						
Student Persistence Rates	X		X	X	<b>X</b>						
College Diversity Goals					X						
Federal Mandates											
State Mandates		X	X	X							
Strategic Initiatives:				-		-		-			
Community Collaborations											
Cultural Competency											
Outreach											
Individual Attention	X										
Institutional Core Competencies:											
Communication/Expression											
Information Literacy	X		X	X							
Physical/Mental Wellbeing											
Global,Cultural,Social, Env. Awareness											
Critical Thinking											

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