## **Student Services Annual Program Review Update**

I. General Information	Date:	11/1/10
Program/Department:	Educational Diagnostic Center (EDC)	
Authors of Report:	Debbie Centanni	

### II. Status Since Previous Program Review

What significant changes have occured since the last complete program review? Were those changes based on SSLO assessments? How have these changes affected your program? You may also address how these changes affect the following: resource allocation requests, strategic initialtives, "main areas for improvement", mission statements, or physical/organizational restructuring.

Change:Student Success	Effect: As the student success rate increases, demand for services, advisement, and accommodations also increases while staffing and department services remain constant. Also reduction in budget negatively affects availability of student resources which may result in reduced quantity of advisement hours and availability of resources.
Change:	Effect:
Change:	Effect:
Change:	Effect:

#### **III. SSLO Information**

	How many SSLOs have been written?	How many were assessed in 2009-10?	How many are committed to be assessed in 2010-11?	How many SSLOAC* were completed in 2009-10?	How many SSLOAC are committed to be completed in 2010-11?
Program/Department:	3	0	2	0	2
	Total	How many participated in writing SSLO?	How many participated in assessment phase in 2009-10?	How many will participate in assessment phase in 2010-11?	How many participated in Reflection & Enhancement discussions in 2009-10?
Faculty/Staff in Program:	14	7	0	7	0

<sup>\*</sup>SSLOAC = a complete SSLO Assessment Cycle includes writing an SSLO, assessing the SSLO, reflecting on the results /process, and planning enhancements to improve student learning/acheivement.

**SSLOAC Discussion and Analysis:** Summarize the discussions and analyses of your program/departments' SSLOAC results.

The SSLOAC cycle, discussion, and analysis has not been completed at this time for 2 of EDC's SSLOs

#### Suggestions for the SSLOAC Discussion & Analysis (above):

Detailed data supporting some or all of the statistics collected.

Patterns that emerge or are confirmed when SSLO data are viewed, either alone or in combination with other data (such as student success or retention rates) at the program level.

What your goals were for any 'benchmark' percentages and whether you achieved those goals.

6/18 Evidence of value derived from the SSLOAC process within your program.

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Some of the challenges your staff and faculty continue to face in attempting to hit your program goals with respect to SSLO.

If enhancements/improvements that you have just identified can be implemented within your program or division's currently existing structures and allocated resources, then consider this update form complete and submit to Jim Haynes (haynesjim@deanza.edu). If ADDITIONAL resources are needed through the Student Services Planning and Budgeting process, then complete Section IV. (below).

IV. Resource Re	equests: (U	se this section ONLY if y	ou have a NEW res	ource request)
Program/Departm	ent:			
Please submit yo	our top three	(or less) choices below in	ranked order:	
Item Name:				Cost estimate
Item Name:				
Item Name:				
What SSLO Assestindings, if any, su guide the resource	pport and			
How will the resou allocation specific your program's se activities, process improve student le achievement?	ally enhance rvices, es, etc. to			
How will the resourcenhance your progrespect to the Collor Strategic initiating your program's good improvement as stast program reviews	gram with lege mission ves and/or als for tated in your			

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Other information that may be	
important to support your	
request?	

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